

# NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

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Texas Oncology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Texas Oncology does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## Texas Oncology:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages
- If you need these services, contact your local Texas Oncology practice or call 1-888-864-4226

If you believe that Texas Oncology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Paula Sturiale, Director of Clinical Services for Texas Oncology, 12221 Merit Drive, Suite 500, Dallas, Texas 75251, Phone: 1-888-864-4226, Email: [txocares@usoncology.com](mailto:txocares@usoncology.com). You can file a grievance in person or by mail, fax, or email.

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



# LANGUAGE ASSISTANCE SERVICES

ATTENTION: If you speak any of the following languages, language assistance services, free of charge, are available to you. Contact your local Texas Oncology practice or call 1-888-864-4226 to request this service.

<p><b>Arabic</b>          تنبيه: إذا كنت تتكلم اللغة العربية، خدمات المساعدة اللغوية متاحة لك مجانًا. اتصل بمركز الأورام المحلي الذي تتعامل معه في ولاية تكساس أو اتصل على الرقم 1-888-864-4226 لطلب هذه الخدمة.</p>	<p><b>Chinese</b>          请注意：如果您讲中文，您可以免费享受语言协助服务。如需服务，请联系您当地的德克萨斯州癌症中心，或者拨打1-888-864-4226。</p>
<p><b>French</b>          ATTENTION : si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Contactez votre cabinet local d'Oncologie du Texas ou appelez le 1-888-864-4226 pour votre demande de service.</p>	<p><b>German</b>          ACHTUNG: Wenn Sie Deutsch sprechen steht Ihnen ein Fremdsprachendienst zur Unterstützung zur Verfügung. Kontaktieren Sie Ihre Onkologiepraxis vor Ort in Texas oder rufen Sie 1-888-864-4226 an, um diesen Dienst anzufordern.</p>
<p><b>Gujarati</b>          ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હોવ તો તમને ભાષાકીય સહાય સેવા નિ:શુલ્ક મળશે. આ સેવા મેળવવા માટે તમારા સ્થાનિક ટેક્સાસ ઓન્કોલોજી સેન્ટર (Texas Oncology practice) ની સંપર્ક કરો અથવા 1-888-864-4226 પર ફોન કરો.</p>	<p><b>Hindi</b>          ध्यान दें: अगर आप हिन्दी बोलते हैं तो भाषा सहायता सेवाएं विना शुल्क आपको उपलब्ध हैं   इस सेवाका अनुरोध करनेके लिए टेक्सास स्थित अपना स्थानीय अर्बुदरोग (क्यान्सर) उपचार केन्द्रमें सम्पर्क या १-८८८-८६४-४२२६ में काल करें  </p>
<p><b>Japanese</b>          お知らせ：日本語を話される方には、無料でご利用いただける言語サービスを提供しています。最寄りのTexas Oncology センター、またはお電話（1-888-864-4226）でご依頼ください。</p>	<p><b>Korean</b>          주의: 한국어를 사용하실 경우, 무료로 제공하는 언어지원 서비스를 이용하실 수 있습니다. 서비스 신청은 지역내 텍사스 중앙내과병원(Texas Oncology practice) 또는 전화 1-888-864-4226번으로 연락하시기 바랍니다.</p>
<p><b>Laotian</b>          ຄວາມສົນໃຈ: ຖ້າທ່ານເວົ້າພາສາລາວມີອົງການຊ່ວຍເຫຼືອພາສາໂດຍບໍ່ເສຍຄ່າໃຊ້ຈ່າຍສາມາດໃຊ້ໄດ້ໂດຍຕິດຕໍ່ຜູ້ປະຕິບັດການ Texas Oncology ຫຼືໂທຫາ 1-888-864-4226.</p>	<p><b>Persian (Farsi)</b>          توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی به صورت رایگان برای شما فراهم می باشد. برای تقاضای این خدمات لطفاً با مرکز سرطان شناسی (آنکولوژی) محلی تان درتگزاس تماس بگیرید یا به شماره 1-888-864-4226 زنگ بزنید.</p>
<p><b>Russian</b>          ВНИМАНИЕ! Если Вы говорите по-русски, Вам будут предоставлены бесплатные услуги переводчика. Чтобы воспользоваться этими услугами, свяжитесь с Вашим местным отделением Texas Oncology или позвоните по телефону 1-888-864-4226.</p>	<p><b>Spanish</b>          ATENCIÓN: Si usted habla español, dispone de servicios de asistencia de idiomas sin cargo. Comuníquese con su grupo de Texas Oncology local o llame al 1-888-864-4226 para solicitar este servicio.</p>
<p><b>Tagalog</b>          Paalala: Kung ang wika mo ay Tagalog, may libreng tulong para sa iyo upang makaunawa ng Ingles. Tawagan mo lamang ang "Texas Oncology Practice" (ang opisina ng pangagamot ng cancer sa Texas ) sa iyong sariling bayan o tawagan ang 1-888-864-4226 upang hilingin itong serbisyo.</p>	<p><b>Urdu</b>          توجہ فرمائیے: اگر آپ اردو بولتے ہیں تو آپ کے لئے زبان کی امدادی خدمات مفت دستیاب ہیں۔ ان خدمات کی درخواست کے لئے اپنی مقامی ٹیکساس اونکولوجی پریکٹس سے رابطہ کریں یا 1-888-864-4226 پر کال کریں۔</p>
<p><b>Vietnamese</b>          LƯU Ý: Nếu quý vị nói [insert language], có dịch vụ trợ giúp ngôn ngữ miễn phí cho quý vị. Liên lạc với cơ sở Texas Oncology tại địa phương quý vị hoặc gọi số 1-888-864-4226 để yêu cầu dịch vụ này.</p>	



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